

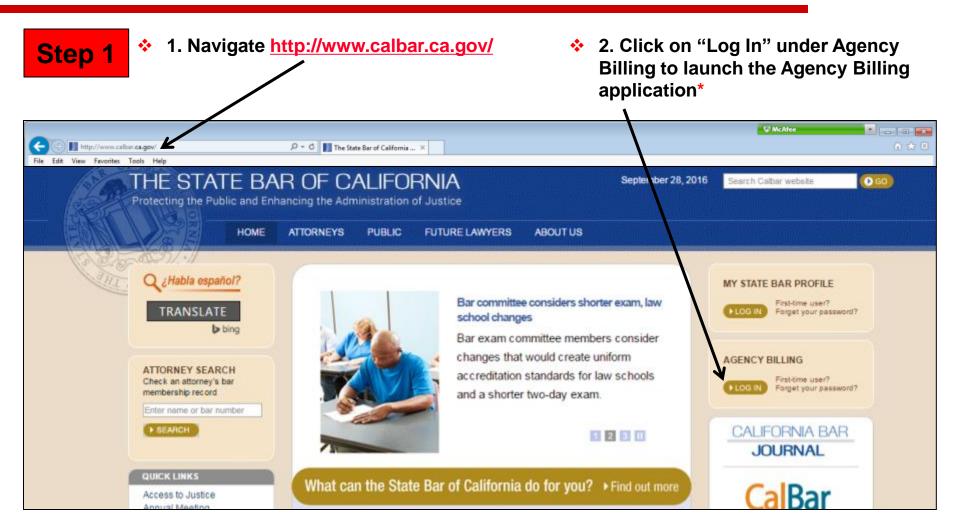
# The State Bar of California Information Technology

Agency Billing User Guide

12/13/2016



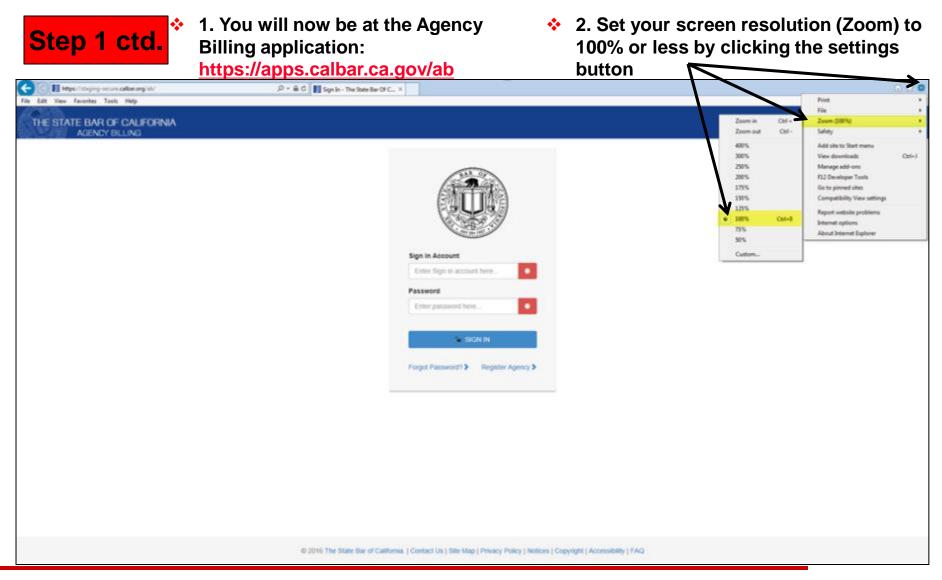
# Agency Billing Application



\* Or - Navigate directly to the application by going to <a href="https://apps.calbar.ca.gov/ab">https://apps.calbar.ca.gov/ab</a>



# **Agency Billing Application**

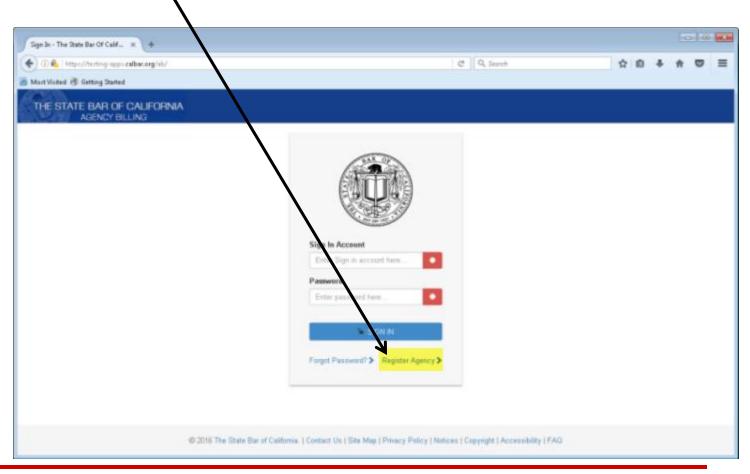




# **Agency Billing Application**

#### Step 2

Click on: "Register Agency"

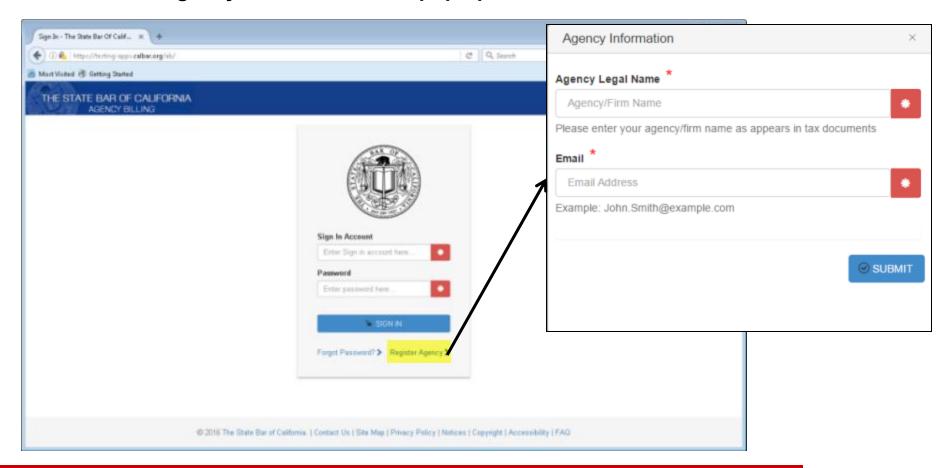




# Agency Billing Application - Register Agency

#### Step 2 ctd.

#### New window "Agency Information" will pop up

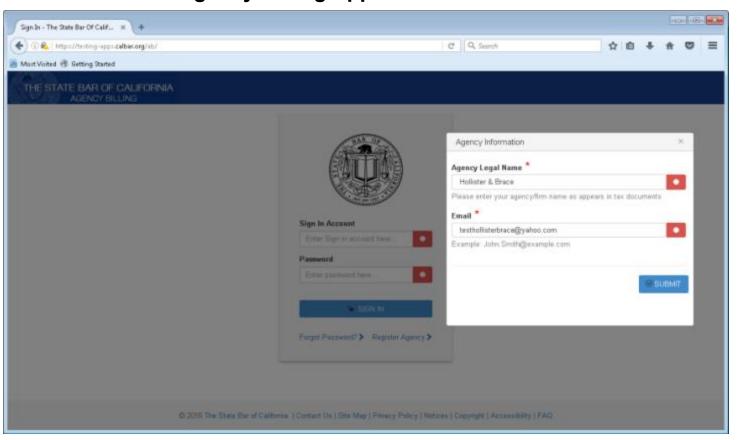




# Agency Billing Application - Register Agency

#### Step 3

Enter your "Agency Legal Name" and "Email" address that will be used to receive communications from the Agency Billing Application and click "Submit"





# Agency Billing Application – Register Agency

#### Step 4

Once your "Agency Information" has been entered and you click "Submit", a new window will open for you to enter your "Account Info".

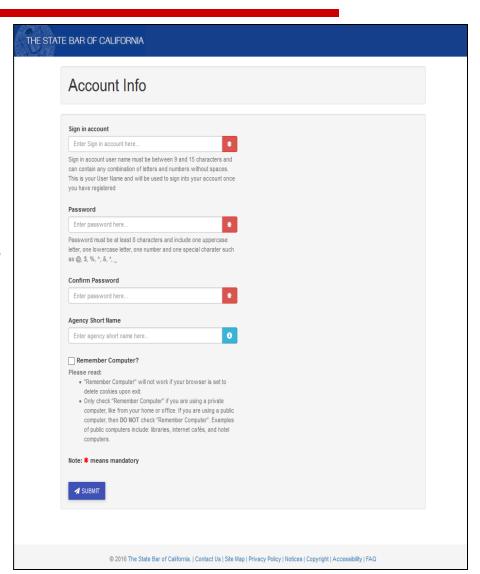
Enter the requested information in the boxes. Anything with an asterisk \* is required to go to the next page.

Your "Sign In Account" will be your user name each time you log into the system. Do not use any special characters in your sign in account. Remember to keep your Sign In Account name and password somewhere so you don't forget it.

Your "Agency Short Name" is a set of initials or short name that your account will also be known by.

Click "Remember Computer" when using your office computer to register so the application remembers your information when you attempt to log in. Do not select this box if you are on a public computer.

Once all information has been completed, click "Submit" to be taken to the "Additional Information" page where you will enter the Administrator's information.





# Agency Billing Application – Register Agency

#### Step 5

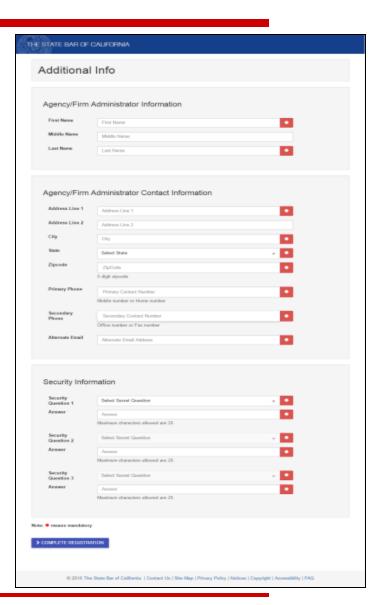
Once your "Account Info" has been completed and you click "Submit", a new window will open for you to enter your "Additional Information" which is information about the Administrator who will be using the Agency Billing Application to make Member payments for your Agency.

Enter the requested information in the boxes. Anything with an asterisk \* is required to go to the next page.

Your "Sign In Account" will be your user name each time you log into the system. Remember to keep your Sign In Account name and password somewhere so you don't forget it.

Make sure you keep your "Security Information" in a safe place because you will need it if you ever forget your Sign In Account name or password.

Once all information has been entered, click "Complete Registration". When you click "Complete Registration", you will be taken back to the initial log in page to sign into your account. You will also receive a confirmation email confirming your registration was successful.

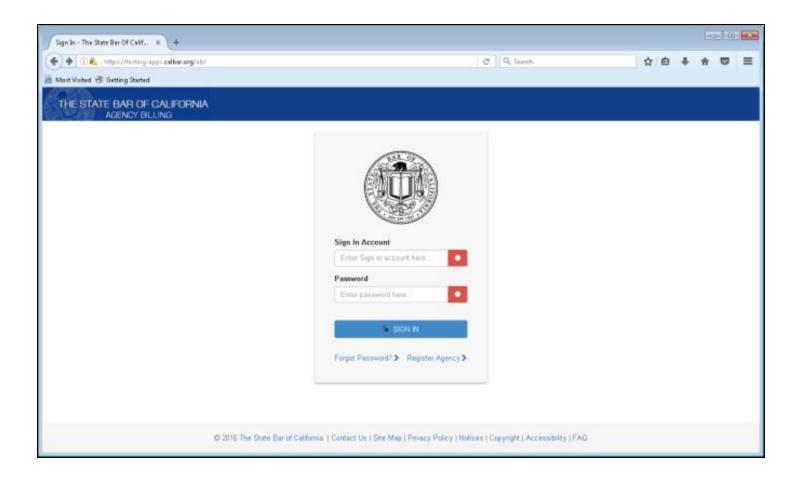




# Agency Billing Application - Sign In

Step 6

Once you "Complete Registration" in step 5, you will be taken back to the home page for the application. Enter the "Sign In Account" user name and "Password" that you created when you registered your agency. Click "Sign In" and you will be taken to your agency dashboard.

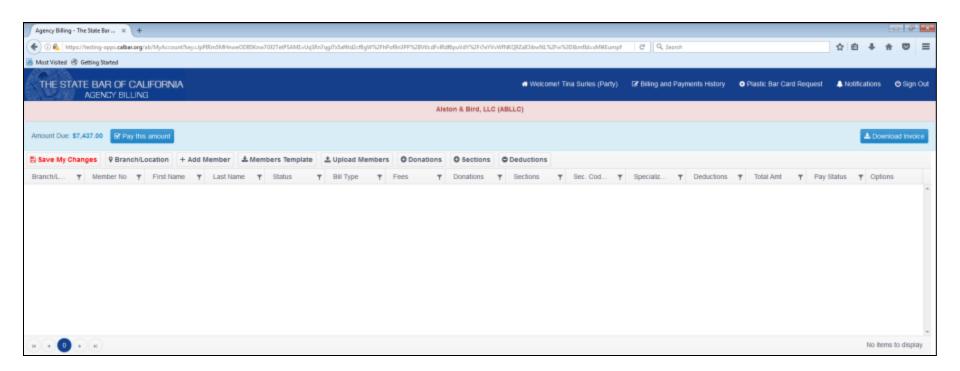




# Agency Billing Application - Members Template

# Step 7

You will now be at your agency dashboard page. Here you will be able to add your Members for fee management and payment processing. Your first step, shown on the next page, will be to upload your members to your dashboard. If at any time you require assistance, please contact the Member Services Center at 1(888)800-3400.

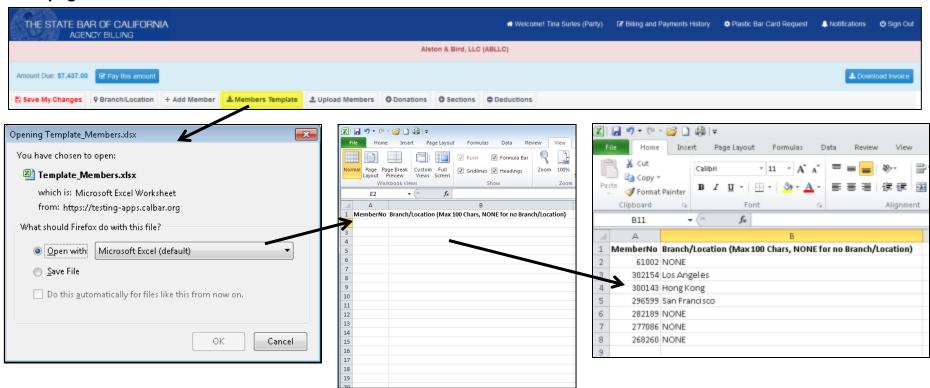




# Agency Billing Application - Members Template

#### Step 7 ctd.

Click on "Members Template". This will download an excel spreadsheet. Open the spreadsheet and enter the Member number and Branch or Location for each of the Members in your Agency. Do not format the spreadsheet or add additional columns or information. If you do not wish to enter any branch information, please use the word NONE for each member in the Branch/Location column. Next you will save your template by following the instructions on the next page.

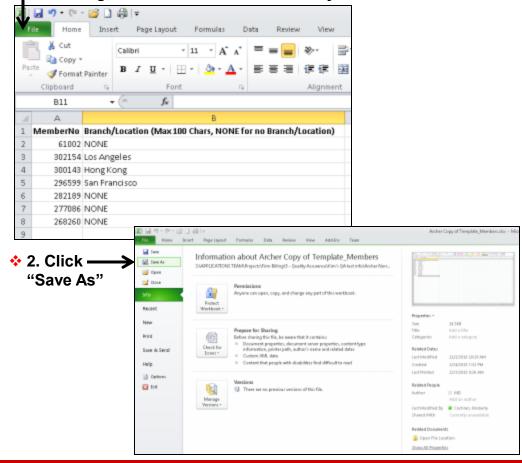




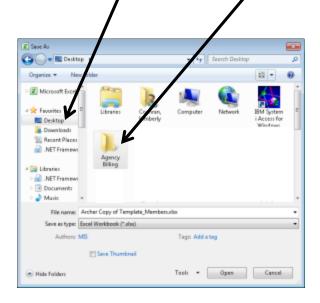
# Agency Billing Application - Members Template

#### Step 7 ctd.

◆ 1. To save the file to your desktop or a folder of your choosing, in excel click the tab that says "File"



❖ 3. Enter a file name you will remember and place the file on your desktop or in a folder (example below)



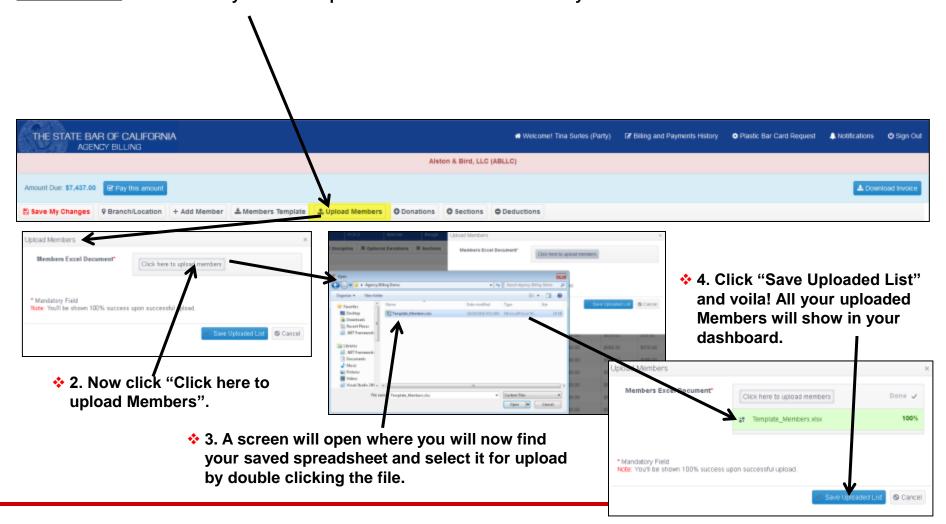
❖ 4. Once you have determined the location you wish to place your file, click "Save"



# Agency Billing Application - Upload Members

#### Step 8

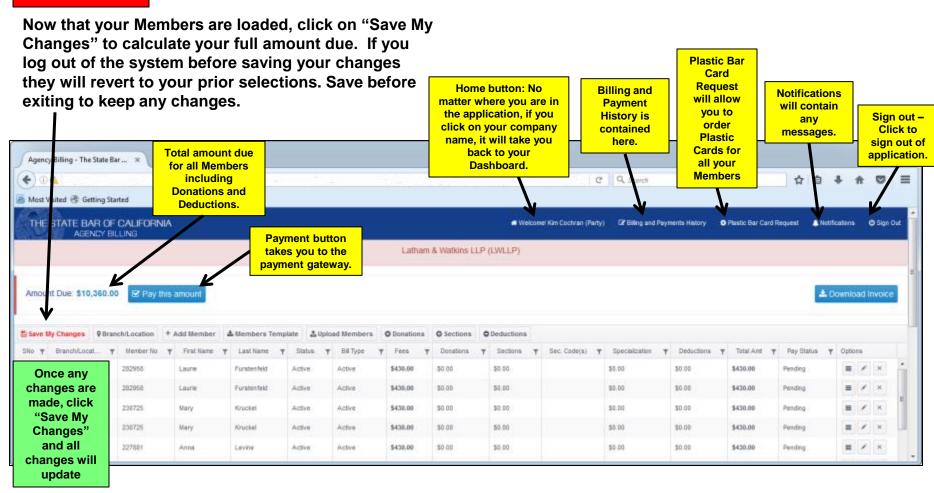
❖ 1. Once your click "Upload Members" it will open a new box for you to select your saved spreadsheet and load it into the system.





# Agency Billing Application - Agency Dashboard

#### Step 8 ctd.

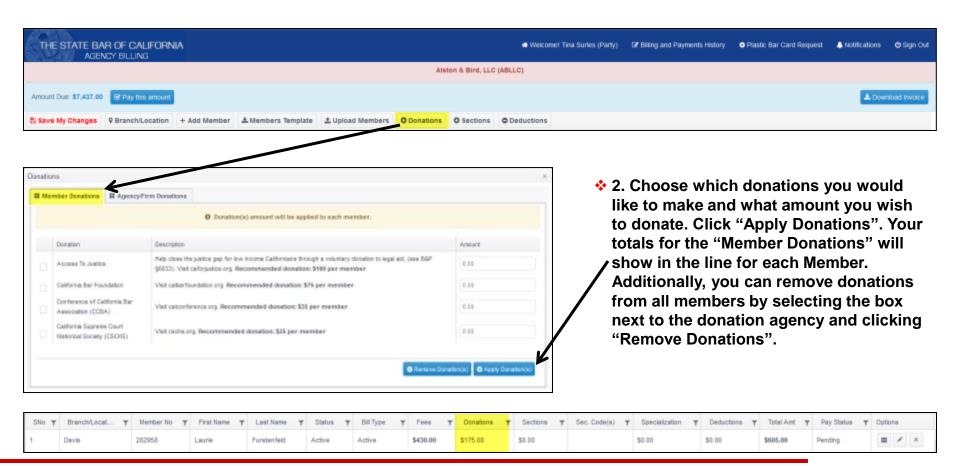




# Agency Billing Application – Donations



1. Click on "Donations" to bring up the Donations box. This feature allows an Agency to make donations to multiple organizations on behalf of the Member or their Agency





# Agency Billing Application - Donations

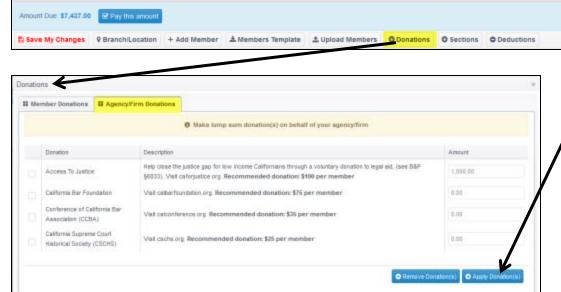
Alston & Bird, LLC (ABLLC)

# Step 10

THE STATE BAR OF CALIFORNIA

AGENCY BILLING

1. Click on "Agency/Firm Donations" tab within the Donations tab to access the Agency Donations box. This feature allows an Agency to make donations to multiple organizations on behalf of the Agency.



 2. Choose which donations you would like to make and what amount you wish to donate. Click "Apply Donations". Your totals
 for the Agency Donations will show on the Invoice under Agency/Firm Donations

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				Invoice						
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200 South Hope Street							lmoio	a Date: Wed, N	ownter 10, 2515	
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-								Sale Total	\$16,000.0	

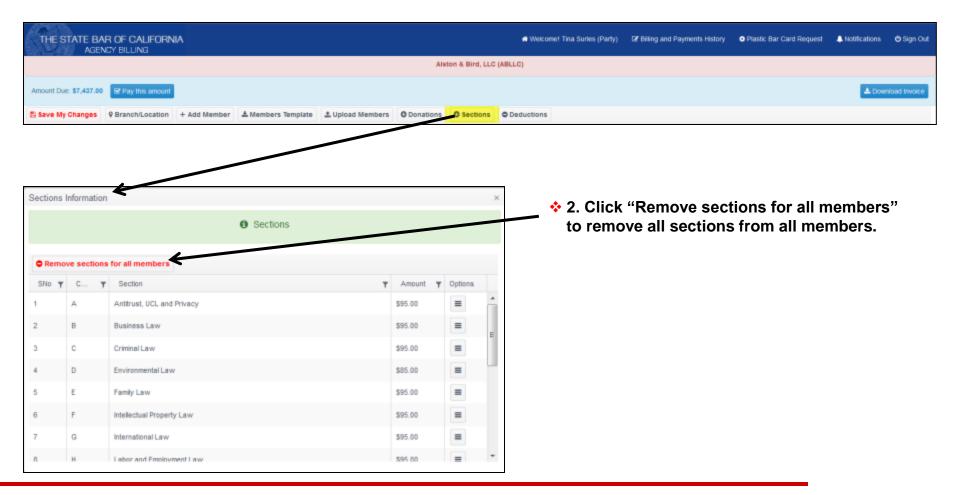
A Download Invoice



# **Agency Billing Application – Sections**

# Step 11

1. Click on "Sections" tab to manage Member Sections. This feature allows an Agency to decide which and how many Sections they wish to pay for the Member. This slide shows how to remove Sections. See the next page for adding Sections.

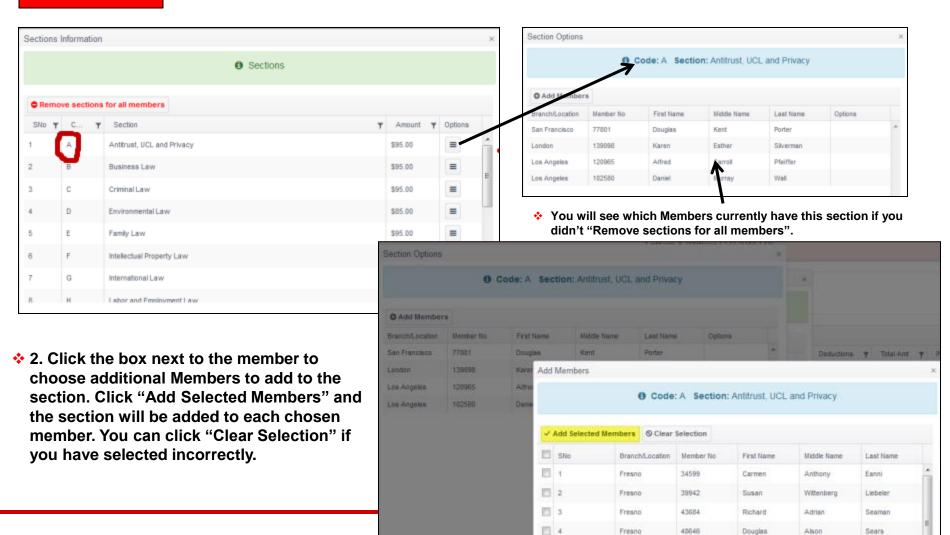




# Agency Billing Application - Sections

#### Step 11 ctd

❖ 1. Click on "Options" for the Section you wish to modify and a new window will open to choose additional Members to add that Section for.

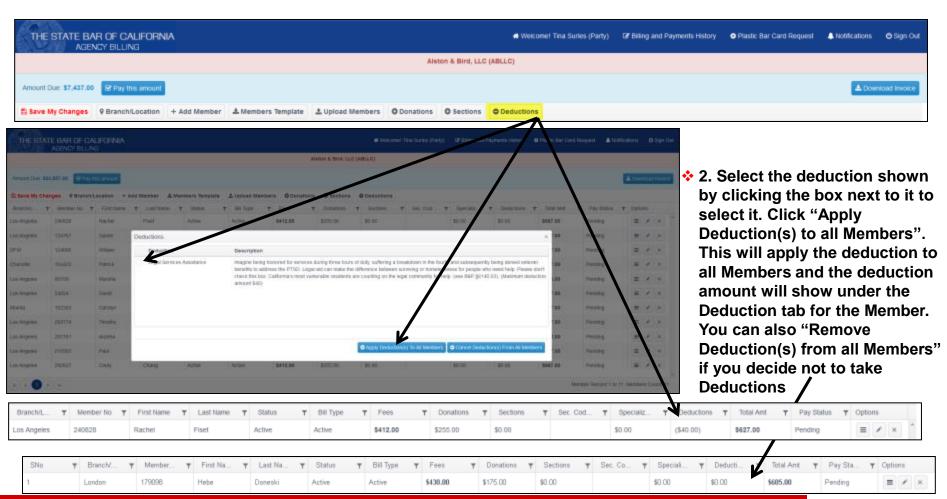




# **Agency Billing Application – Deductions**

# Step 12

1. Click on "Member Deductions" to bring up the Deductions box. This feature allows an Agency to take applicable deductions for all Members of their Agency

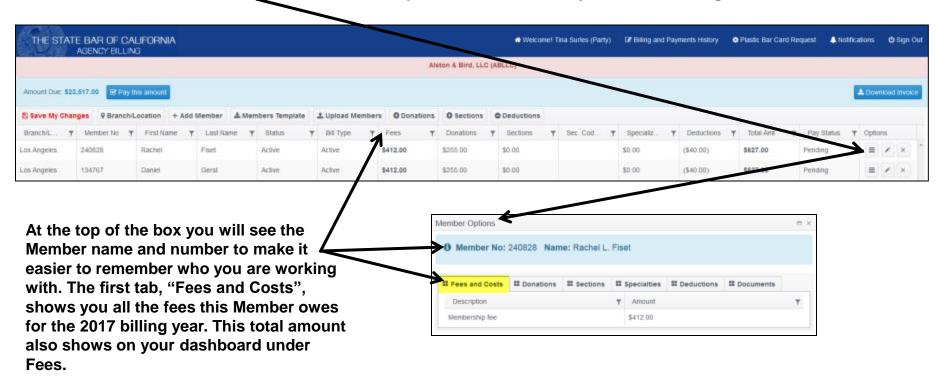




# Step 13

Earlier you managed Donations and Deductions as a group for all your Members. You can also manage these items as well as Section Fees and Legal Specialization Fees when applicable. You will also have the ability to print documents such as the Member's fee statement.

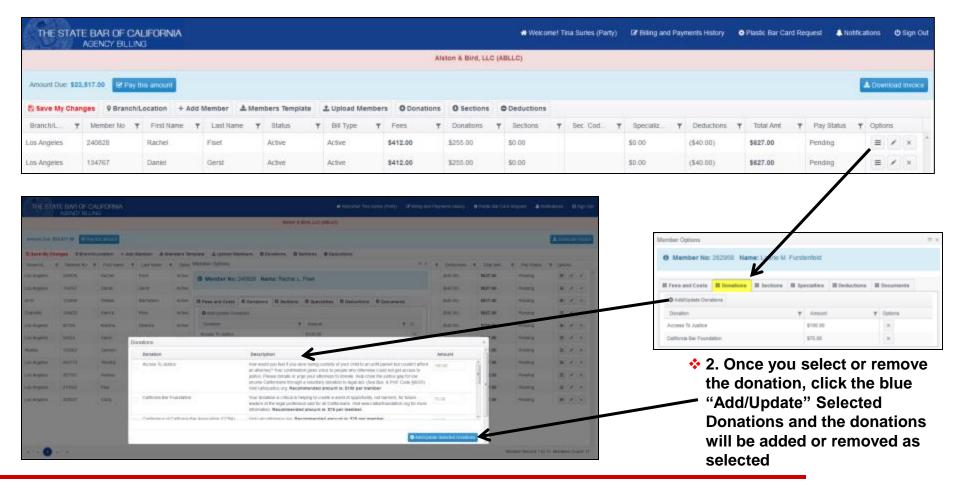
Click on the box with the 3 lines that show under Options for the Member you wish to manage additional items for.





# Step 13 ctd

1. Click on the "Donations" tab and you can manage donations at the individual level for your Member. You can click "Add/Update Donations" and a new box will open allowing you to add or remove donations.



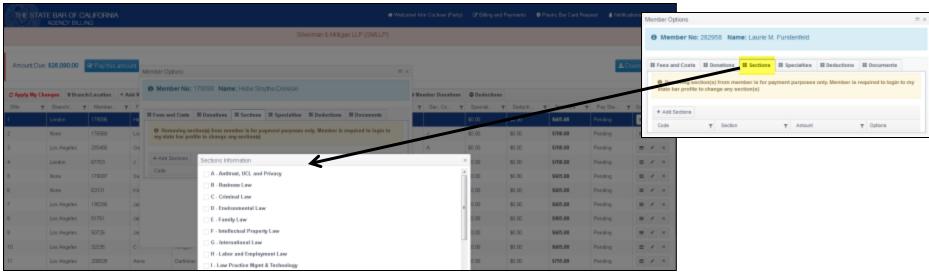
21



# Step 14

❖ 1. You can also add Sections to individual members by clicking on the "Sections" tab as well as see any Sections the Member may already have listed. Click "Add Sections" to add as many Sections as you wish to pay for your Member. The system will add them and calculate the total for you.

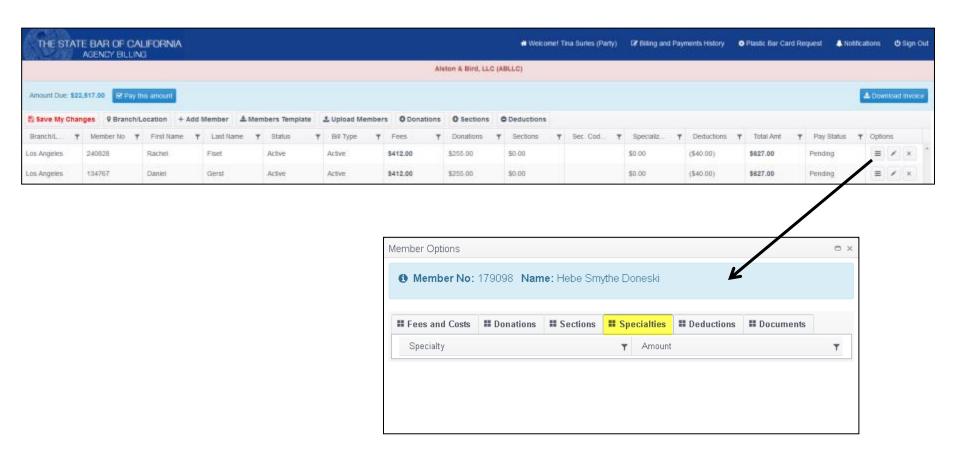








When you click on the "Specialties" tab you will see any Legal Specializations the Member is qualified for. You can choose to pay or not pay for these when they are applicable. (These will not show for 2017 as the fees are being waived this year.)

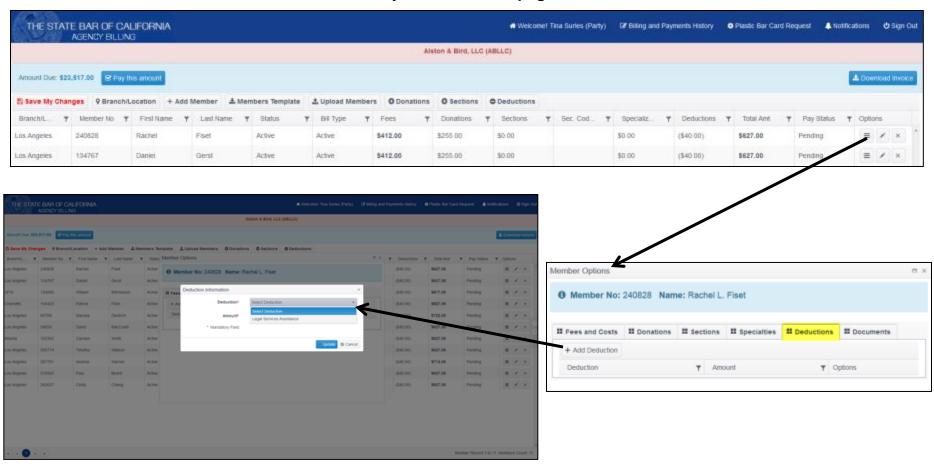


23



# Step 16

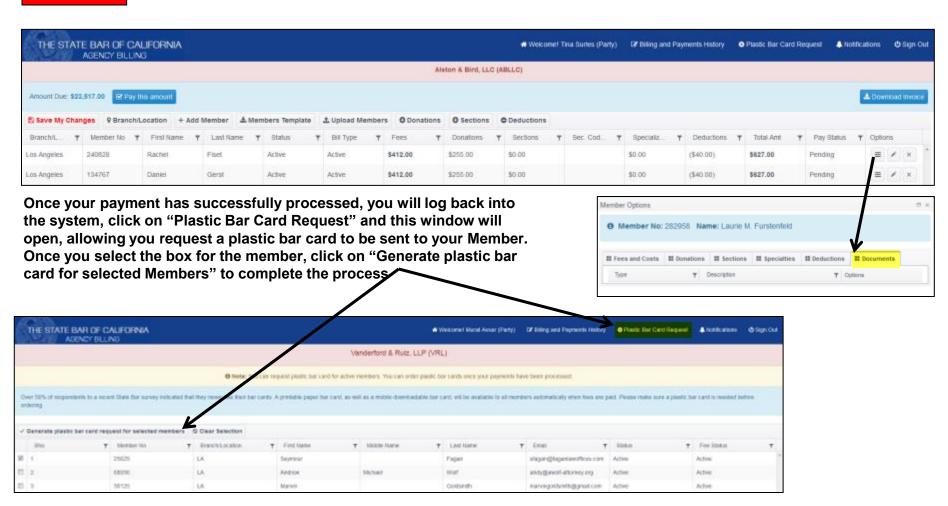
Click on the "Deductions" tab to manage Deductions at the Member level vs. the firm level. Click "Add Deductions" to select the individual deductions for the Member. Once selected click "Update" and the deductions will show on your dashboard page for member





# Step 17

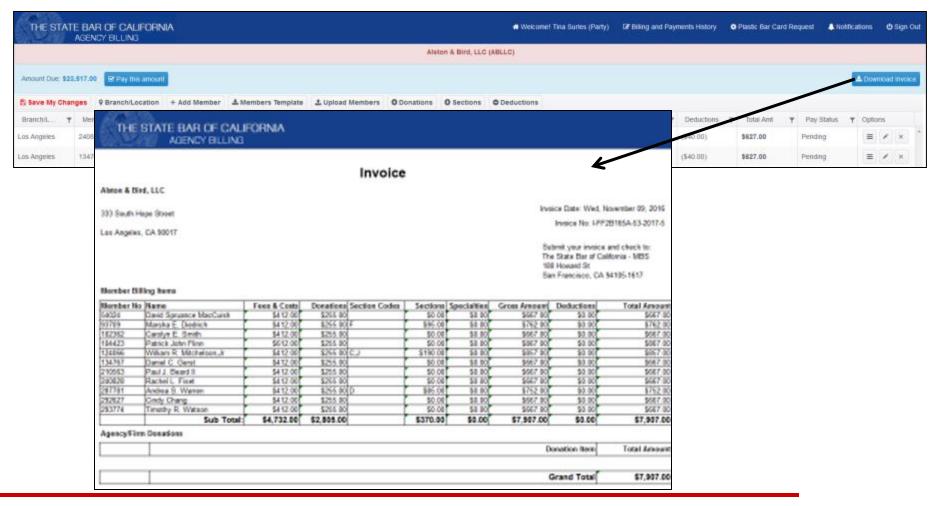
Click on the "Documents" tab to print a copy of the Member's fee statement





# Step 18

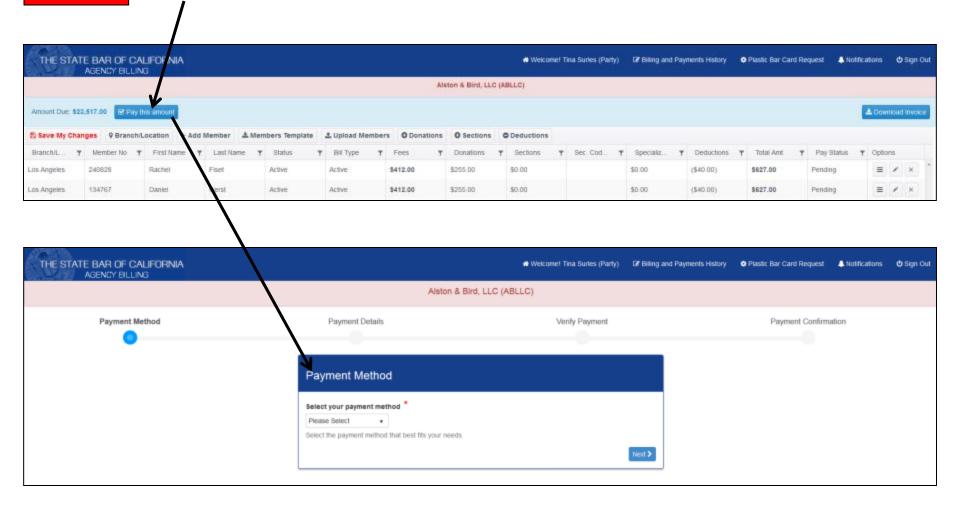
For those Agencies who are unable to submit credit card or ACH payments, we have provided the ability for you to "Download Invoice" which will show all your selections and totals to submit to the State Bar with your payment





#### Step 19

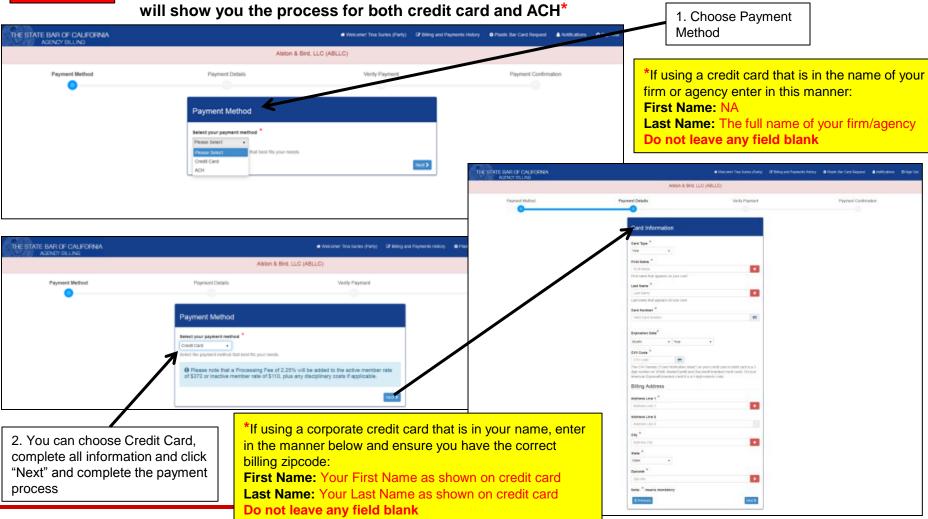
Once you have completed all selections and the system has calculated your total, click on "Pay this amount" and you will be taken to the Payment Gateway to complete the processing of your payment





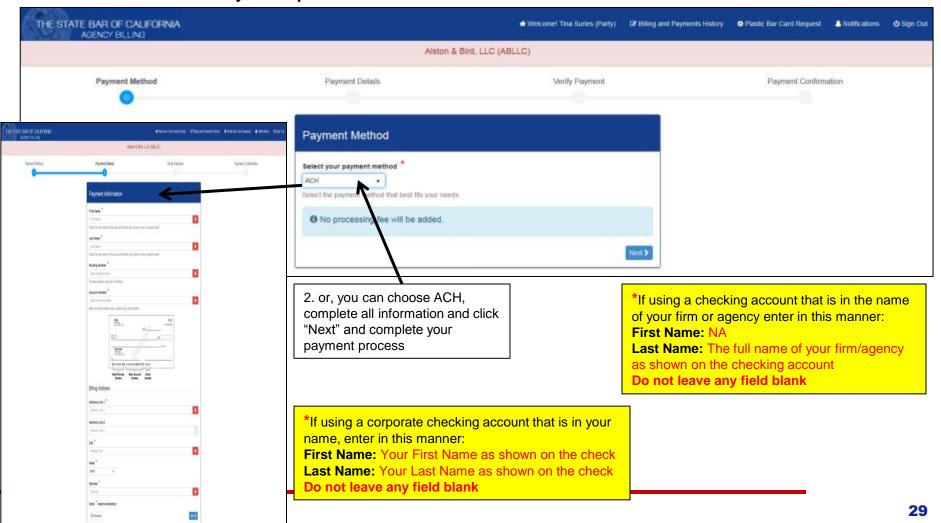
#### Step 20

Clicking the Pay this amount button opens a new window for you to select your payment method. We will accept both ACH and Credit Card payments. Choose your payment method. The following slides





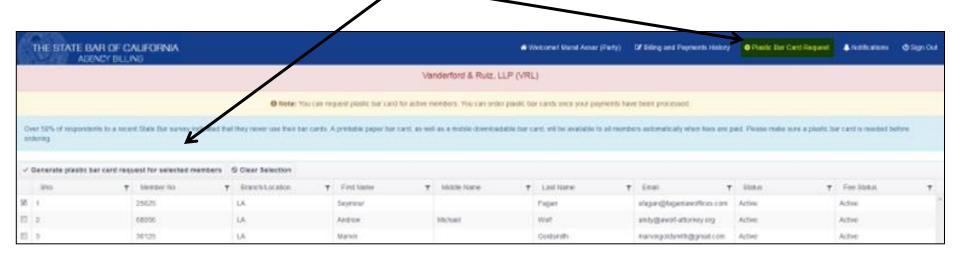
Step 20 ctd Clicking the Pay this amount button opens a new window for you to select your payment method. We will accept both ACH and Credit Card payments. Choose your payment method. The following slides will show you the process for both credit card and ACH





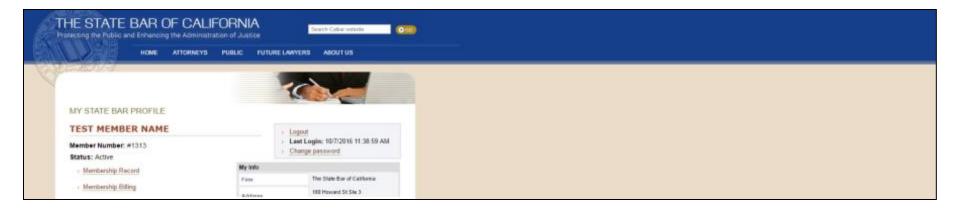
#### Step 21

Once your payment has successfully processed, you will log back into the system, click on "Plastic Bar Card Request" and this window will open, allowing you request a plastic bar card to be sent to your Member. Once you select the box for the member, click on "Generate plastic bar card for selected Members to complete the process





Once the fees have processed successfully, the Member will receive an email advising his or her Bar Fees have been paid and to log into their "My State Bar Profile" to pay any additional fees not paid by the agency or complete any other necessary transactions.



# Membership Billing Your 2017 Membership Fees have been received and posted to your account. >> Pay any other fees, make a donation, add a section >> Print my paper bar card and/or request a plastic bar card >> Print my 2016 Membership Fees Statement

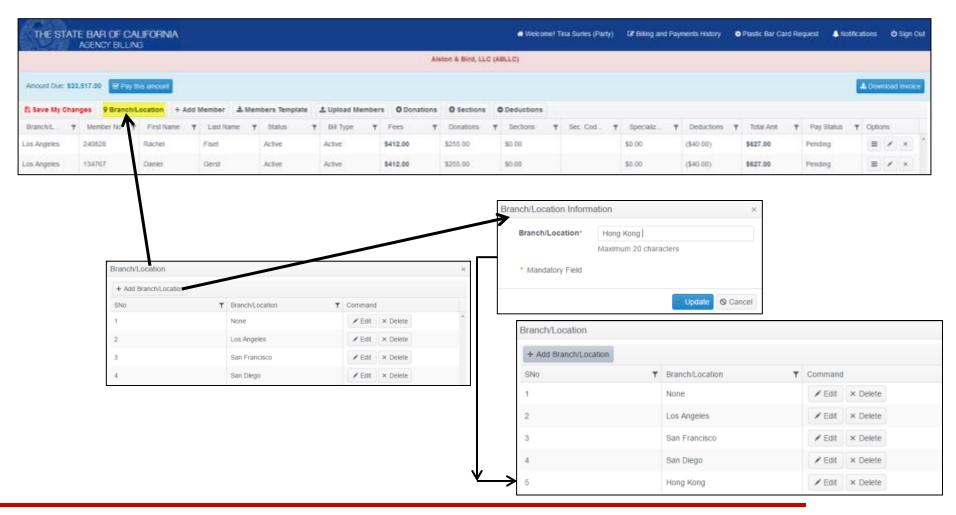
# Agency Billing Application – Other Functionality

In the next pages, you will find other functionality the Agency Billing Application provides for your Agency.



# Agency Billing Application - Branch/Location

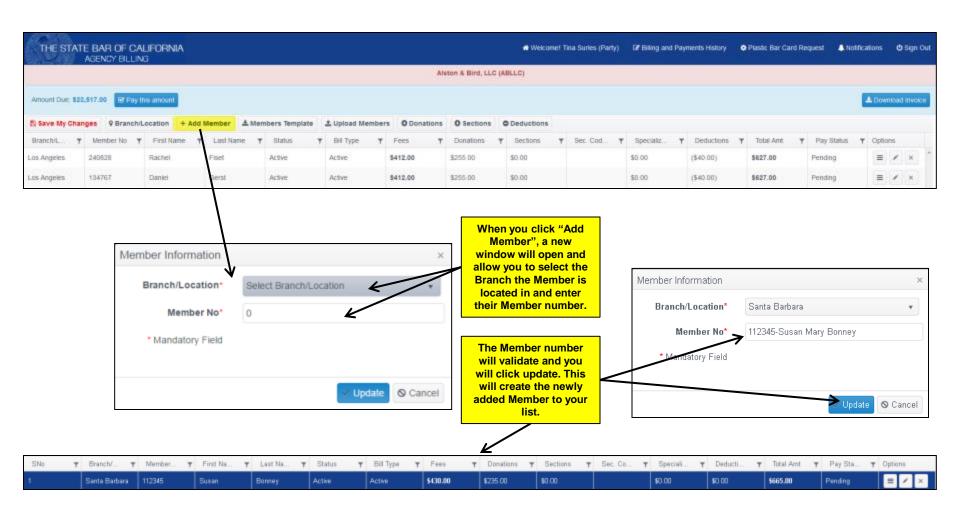
The Agency Billing Application allows you to keep track of your Members who have California Bar Fees due but reside in locations other than California. Click the Branch/Location button to add all branches your Agency has and associate your Members to those locations or branches





# Agency Billing Application – Add Member

Your Dashboard allows you to add additional Members to your firm. Alternatively, if you have added someone incorrectly or if someone has left your employ, you can delete a Member from your firm list.



Please email all your questions and comments to the State Bar at AgencyBilling@calbar.ca.gov, or call 1-888-800-3400.

